

FontMissing.txt

The newest version of the legend.ttf font is dated 4/25/14. If an earlier date is found, it should be deleted and replaced with the 4/25/2014 version.

Recently reports of AvCAM error messages regarding legend.ttf font missing have occurred. We continue to look into this and have not found the root cause, but it appears to not be installing from our AvCAMsetup.exe as it is supposed to.

In some win 7 cases, a previously working installation, quits working due to not finding the legend font.

Using windows explorer, navigate to C:\\windows\\fonts to see if legend.ttf is installed.

In most cases it is resolved by downloading the font from the [bullerent.com/downloads](http://bullerent.com/downloads) page. When downloaded it will typically save on your downloads folder. right click on it, then click on install. Reboot your computer.

If this does not fix it, then we need to dig deeper.

start - all programs - accessories - command prompt  
This step is informational only. The fonts are write protected in this mode

type the following commad:  
dir c:\\windows\\fonts/s/o/a/p

hit enter

will show possibly multiple copies.  
I don't know how to get rid of the multiples.  
as far as I know, just the last one is used.

close the command prompt

Make sure any program that might use the font in question is closed (AvCAM or CAD)  
Go to windows explorer.

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navigate to C:\windows\fonts.

If font in question is visible delete it by right clicking and then click delete.

note: when a font is selected, a command bar will appear above the listings including delete.

If a font is hidden, it will not be visible to programs, but its icon will show in windows explorer

as grayed out. If you want to show a hidden font, click on it, then right click and click show.

navigate to:

Windows 2000, XP, Vista, Windows 7, windows 10

Font cache files for Windows operating systems are located here:

C:\Windows\System32\FNTCACHE.DAT

Delete this file, and restart your system.

A new FNTCACHE.DAT file will be created on startup.

Wait about 5 minutes to allow windows to completely finish the boot process including rebuilding the cache.

In Windows Explorer, go to the replacement font file, legend.ttf. right click, click install.

If it says already installed, overwrite.

If it is not visible in the fonts folder, reboot and look again.